

ETHICAL POLICY STATEMENT

NUTRAFOOD) recognizes that a sound ethical policy and care for the environment are fundamental to our success.

NUTRAFOOD is committed to continuous improvement in our ethical performance through:

- Demonstrating honesty, fairness and responsibility;
- Democratic participation and aiming for best practice;
- Transparency in our decision making and pricing;
- Purchasing food where practical from local producers and suppliers, ones that have positive social benefits, and/or a Fairtrade source;
- Avoiding suppliers that engage in unlawful practice and that violate human rights;
- Paying suppliers within the agreed term.

No Negotiable Core Values

- Commitment - We believe in COMMITMENT for excellence in whatever we do and we fulfill our commitments to our customers, partners, associates and each other. We take personal responsibility for our actions.
- Quality - We deliver QUALITY by applying standards and accuracy thru technical evolution, As a result, we are able to outperform the competition and earn customer loyalty by exceeding their expectations.
- Service - We succeed through a commitment for excellent SERVICE, exceeding the core requirements of our industry and expectations of our customers.
- Believe in People - we believe that people can make the difference in what we do.
- Team Work -We recognize that as a TEAM we are much stronger and more effective than as individuals. Our TEAM working together strengthens our chance for success

Our policies can be reviewed at any time through the management committee by comments or queries raised by members, clients or customers.

Managing Director

